

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 09<sup>th</sup> day of January'2024**

**C.G.No.76/2023-24/Nellore Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. P.C. Mohan Reddy, Inamadugu (V)  
Kovuru (M) Nellore District.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Kovur
2. Dy. Executive Engineer/O/Kovuru
3. Executive Engineer/O/Kovuru

Respondents

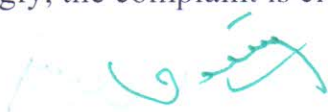
This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant during the Vidyut Adalat conducted on 15.11.2023 at Kovur filed the complaint stating that the respondents issued additional load notices twice and entered the demand in the ledger for two times and the second/double entry is to be deleted from the ledger.



02. The said complaint was registered as C.G.No.76/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant is having SC.No. 3221102000480 and on 13.07.2012 the first notice was issued for additional load for an amount of Rs.4,925/- and by mistake again for the same amount towards additional load a second notice was issued on 06.03.2013 and the complainant paid the additional load amount of Rs.4,925/- as per the first notice and on receiving the complaint the second notice was cancelled and it was deleted from the ledger on 21.12.2013 and thereby redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09<sup>th</sup> day of January'2024.

*Venky 09/01/24*

**CHAIRPERSON**

*K. Ramasubrahmanyam*  
Member (Finance)

*Manoj*  
Member (Technical)

*G. Eswaramou*  
Member (Independent) *9/1/2024*

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

*Venky*